



easyCMDB has a very flexible pricing structure to cater for businesses of all sizes. A number of factors are involved in calculating the easyCMDB license and support and maintenance fee. This paper describes the licensing components involved in the calculations.

Installations

Each separate installation of easyCMDB requires a separate license. Non-production installations of easyCMDB are available at 20% of a full production license.

Databases

Multiple easyCMDB databases may be created within each installation. The limit is 2 databases for the Small Business Edition and 10 databases for the Enterprise Edition.

Companies

The data within each easyCMDB database may be partitioned into multiple companies. Each company can have a unique CI dataset. The "Shared Infrastructure" company contains CI records that are visible across all companies. Multiple companies are not available in the Small Business Edition. The Enterprise Edition is limited to 10 companies per database excluding the "Shared Infrastructure" company. Additional companies are available for an additional fee. Incident management can be performed across companies, and users restricted to one or more companies.

Configuration Items

Configuration Items (CIs) are divided into the following types: Locations, Racks, Networks, Devices, Applications, Software Products, Data Stores, Documents, People and Collections. The sum total of these records across all databases represents the total number of CIs, and is the primary license calculation. There is no limit to the number of Incident or Change records.

There is tiered pricing for CIs levels from 250 (Small Business) to 20,000 CIs. An unlimited license for either all CIs or one individual category (e.g. Documents) may be requested.

Users

A licensed user is a People CI with login credentials to easyCMDB that has an Access Level which permits write access to CI records. This excludes End Users. The number of users is used to calculate the annual support and maintenance fee. The base easyCMDB license includes provision for the first 20 users which is 20% of the license fee. Additional user licenses can be purchased separately. The number of users will be reviewed at the end of each year to calculate the following years support and maintenance fee.